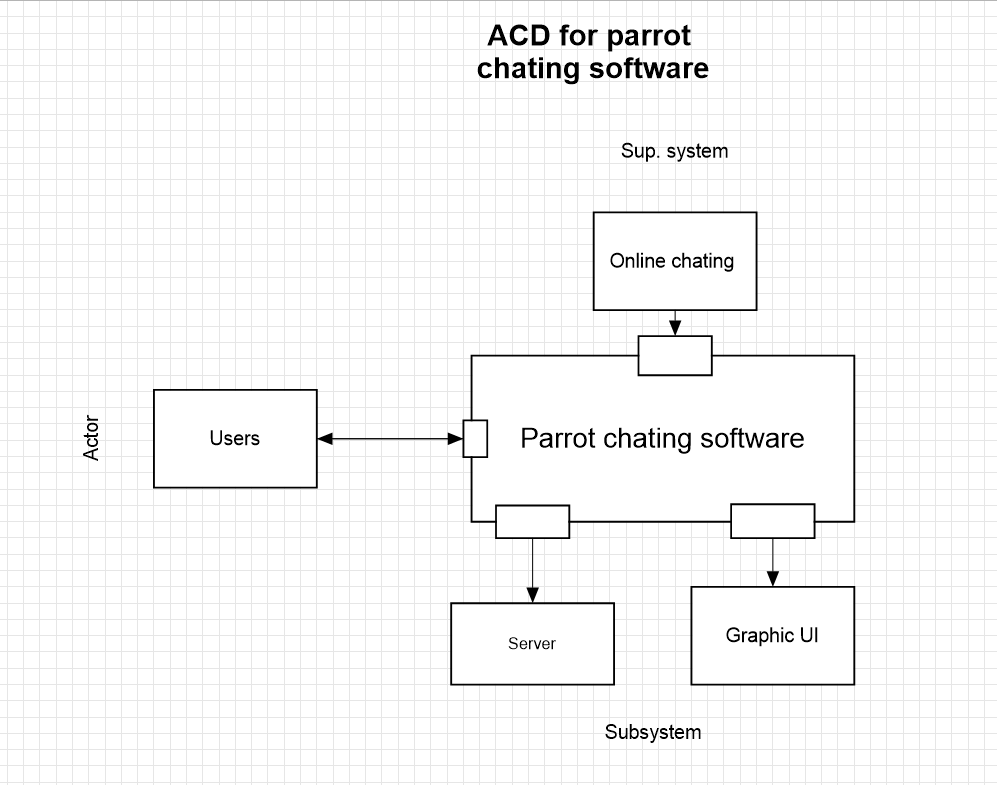
Milestone 4

1. ACD diagram:



1. 